

REVIEW OF DELIVERY OPERATIONS IN EDINBURGH SOUTH

- **Royal Mail is currently reviewing our delivery operations in Edinburgh South delivery office at Strathearn Road, Edinburgh EH9 2AA and is exploring moving our operation to our neighbouring site 2.4 miles away at Edinburgh South East delivery office, 5 Bridge End, Edinburgh EH16 4TH as part of the overall programme of transforming and modernising our delivery operations**
- **No decision has been taken on relocating the Edinburgh South delivery office – this will depend on the outcome of a review as well as discussions with our people and our unions**
- **We aim to continue to provide a consistent and high quality service to our customers throughout this review period**

Royal Mail today said that it is reviewing its delivery operations currently based at Edinburgh South Delivery Office at 19 Strathearn Road, Edinburgh EH9 2AA. This office serves customers in the EH9 postcode area.

We are currently undertaking a review looking at whether we could relocate Edinburgh South deliveries to our site at Edinburgh South East delivery office, 5 Bridge End, Edinburgh EH16 4TH. This is part of the overall programme of transforming and modernising our delivery operations. No decision has been made to relocate Edinburgh South delivery office. This decision will depend on our scoping study, as well as discussions with our people and the Communication Workers Union (CWU), Unite/CMA . We expect to be in a position to reach a decision later this year and we will communicate this to our people and elected representatives.

One of the reasons for undertaking the review is the shortage of parking at the Strathearn Road site for customers and our fleet of delivery vehicles that we now need to deliver more parcels in our network.

Why change? Fewer letters, more parcels

Faced with declining letter volumes and increasing parcel volumes, Royal Mail must constantly review how it manages its operations. As part of our business-wide transformation, we are currently undertaking one of the biggest modernisation programmes in UK industry. The consolidation of our delivery operations will play a major part in allowing us to place the business on a sound, secure and stable footing for the future.

Impact on customers

We will carefully consider the needs of our customers in Edinburgh South before a decision is made. We will continue to provide a consistent and high quality of service to our customers during this period of review. If we decide to relocate Edinburgh South delivery office, we will make every effort to minimise any disruption in the service we provide to customers as any changes are implemented. Whenever a delivery office move goes ahead, we would always offer our customers alternative means of receiving undelivered items of mail including free redelivery on a day of their choice including Saturdays or to another address in the same postcode area.

Impact on staff

We have a very strong track record of managing change. If we decide to relocate Edinburgh South delivery office, we do not anticipate there will be any no job losses.

Ends

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Notes to Editors

Edinburgh South delivery office is located at 19 Strathearn Road, Edinburgh EH9 2AA. This covers deliveries to customers in the EH9 postcode area. There are 32 people based at this site.

Edinburgh South East delivery office is located at 5 Bridge End, Edinburgh EH16 4TH. This covers deliveries to customers in sectors of the EH16 and EH17 postcode code areas. There are 52 people based at this site.